| AMENDMENT TRANSMITTAL LETTER (Large Entity) Applicant(s): EdwardBehrens et al.  |  |                                       |          |  |                               | Docket No.<br>37373.0400  |  |
|---|--|---------------------------------------|----------|--|-------------------------------|---|--|
| Serial No.<br>09/538,063  | Serial No. O paging Date 09/538,063 No. Ch 29, 2000    |                                       |          | Examiner ately Ramesh B                                    |                               | Group Art Unit<br>2121  |  |
| Invention: SYSTEM AND METHOD FOR REMOTELY CONTROLLING AND MONITORING A PULRALITY OF COMPUTER SERVICES   |  |                                       |          |  |                               |   |  |
| TO THE ASSISTANT COMMISSIONER FOR PATENTS: RECEIVED   |  |                                       |          |  |                               |   |  |
| Transmitted herewith is an amendment in the above-identified application.  MAR 1 4 2003  The fee has been calculated and is transmitted as shown below.  Technology Center 2100   |  |                                       |          |  |                               |   |  |
| 1110 100 1.22   | Calculates and   | · · · · · · · · · · · · · · · · · · · | S AMENDE | ======================================                     |                               | CULINIONA COLICO -  |  |
|   | CLAIMS REMAINING AFTER AMENDMENT                       | HIGHEST # PREV. PAID FOR              | NUM      | MBER EXTRA MS PRESENT                                      | RATE                          | ADDITIONAL<br>FEE   |  |
| TOTAL CLAIMS  | 17   |                                       |          |  |                               | \$0.00  |  |
| INDEP. CLAIMS   | 4 -  | 8 =                                   |          | 0  | x \$84.00                     | \$0.00  |  |
| Multiple Depender   | Multiple Dependent Claims (check if applicable) \$0.00 |                                       |          |  |                               |   |  |
| À   | TOTAL ADDITIONAL FEE FOR THIS AMENDMENT \$0.00         |                                       |          |  |                               |   |  |
| No addition   | and fee is required for                                | amendment.                            | -        |  |                               | ECEIVED   |  |
| ☐ Please cha<br>A duplicate   | mAI 1 4 (00)   |                                       |          |  |                               |   |  |
| The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 19-2814  A duplicate coppy of this sheet is enclosed. |  |                                       |          |  |                               |   |  |
| <ul> <li>Any additional filing fees required under 37 C.F.R. 1.16.</li> <li>Any patent application processing fees under 37 CFR 1.17.</li> </ul>  |  |                                       |          |  |                               |   |  |
| Dated: March 3, 2003  |  |                                       |          |  |                               |   |  |
| Howard I. Sobelman, Reg. No. 39,038<br>Snell & Wilmer L.L.P.  |  |                                       |          |  |                               |   |  |
| One Arizona Cent<br>400 E. Van Buren<br>Phoenix, AZ 8500<br>Phone: (602) 382-<br>Fax: (602) 382-60<br>Email: hsobelman  | ter<br>1<br>04-2202<br>6228<br>070                     |                                       |          | on March 3, 2<br>first class mai<br>Assistant 20<br>20231. | 2003 with ail under 37 C.F.R. | and fee is being deposited the U.S. Postal Service as 1.8 and is addressed to the Patents, Washington, D.C. |  |

Deborah A. Mier

Typed or Printed Name of Person Mailing Correspondence

Signature of Person Mailing Correspondence

CC:

Serial No. 09/538,06

RSUANT TO 37 C.F.R. §1.8

I hereby certify that this Response and Amendment Pursuant to 37 CFR 1.8 is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Box Non-Fee Amendment, Commissioner for Patents, Washington D.C. 20231, on:

**PATENT** 

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Edward Behrens et al. Applicant:

Docket No.:

37373.0400

Serial No.: 09/538,063

Client Ref:

F5-99966049/

P220020-01

Filing Date: March 29, 2000

**Group Art Unit:** 

2121

Title:

SYSTEM AND METHOD FOR

Examiner:

Patel, Ramesh B.

REMOTELY CONTROLLING AND MONITORING A PLURALITY OF

**COMPUTER SYSTEMS** 

## AMENDMENT AND RESPONSE

RECEIVED

**Box Non-Fee Amendment** Commissioner for Patents Washington, D.C. 20231

MÄR:1 4 2003

Technology Center 2600

## **Dear Commissioner:**

In response to the Office Action dated December 3, 2002, of which this response is within the shortened statutory period for response, please consider the following remarks and amend the above-identified application as follows:

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MAR 1 4 2003

Technology Center 2100